



Parent/Carer Code of Conduct

School Vision

Our vision is to create a school community where children **Shine** through **Teamwork, Achievement** and **Respect**, all with a **Smile!**

School Mission Statement

At Brinsley Primary and Nursery School, we promise you a caring community where everyone can be **STARS**. As a pupil, you will **SHINE** and work in our **TEAM** to **ACHIEVE** your full potential in an exciting, creative environment; which will inspire you to learn and grow. Through our values, we **RESPECT** and have empathy for each other- **SMILING** along the way!

We are very proud of the fact that we enjoy positive relationships with our parents / carers. This Code of Conduct sets out the expectations of parent/carers conduct, both within school and outside in the wider community to ensure that good relationships can be accessed by all.

Parent/Carer Expectations of school

Parents can expect an open and mutually respectful relationship with school and should a concern arise, it will be taken seriously and in a timely and courteous manner by all whilst adhering to existing school policies. We are proud of the fact that Brinsley staff go above and beyond when it comes to supporting our children and families.

School Expectations of parents/carers

Our whole school community (pupils, parents/carers, staff and governors) has respect and kindness at its core. Everyone expects to be treated with courtesy and not to be subject to the use or threat of:

- Verbal abuse
- Physical abuse
- Intimidating behaviour
- Posting of negative comments on social media (**see Appendix 1 on reverse**) / reporting to OFSTED
- Demands for meetings at unreasonable times and or unreasonable length, without prior notice
- Attempts to dictate management decisions
- Frequent or repetitive meetings about an issue that has already been dealt with
- Parents/carers inciting others to join in with or make a complaint

Such actions will be regarded as bullying and school will respond proactively to support their staff and governors. In cases such as these, sanctions may include restricted contact with school or a ban from the school premises. Full details can be found in the Vexatious Complaints Policy.

Additionally, parents/carers are asked not to enter the school site whilst smoking or under the influence of/smelling of alcohol or other substances.

Parents are asked not to bring dogs onto the playground to ensure the safety of our pupils.



Appendix 1 – Inappropriate use of Social Networking Sites

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, governors and in some cases other parents/pupils. The Governors of our school consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, so they can be dealt with fairly, appropriately and effectively for all concerned. If you believe further action is required please refer to our Complaints Policy on the school website.

In the event that any pupil or parent/carer of a child/ren being educated at our school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they may be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. Our school also expects that any parent/carer or pupil removes such comments immediately.

In serious cases school will also consider legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly, is the issue of cyberbullying and the use by one child or a parent with the intention to publicly humiliate another by inappropriate social network entry. This will be dealt with this as a serious incident of school bullying.

Thankfully such incidents are extremely rare.

We thank you for your continued support in maintaining the values and ethos that makes Brinsley Primary and Nursery School a very special place to be a part of.